

December 2024

AN IN-DEPTH REVIEW OF WILLIAMSBURG COUNTY'S BALLOT RECONCILIATION WORKSHEETS FROM THE NOVEMBER 2022

GENERAL ELECTION



The mission of the South Carolina State Election Commission (SEC) is to ensure every eligible citizen can register to vote and participate in fair and impartial elections, knowing that every vote counts and every vote matters.

Pursuant to S.C. Code §7-3-20(D)(3), the SEC is authorized to conduct audits of county boards of voter registration and elections to ensure those boards' compliance with applicable state or federal laws or SEC policies, procedures, or standardized processes regarding the conduct of elections or the voter registration process by all persons involved. These audits are conducted by the SEC's Audit Division.

Additionally, S.C. Code §7-3-25(A) authorizes the SEC to identify any compliance failures and establish and implement a corrective action to remedy such failures. Recommendations in this report will require implementation of a corrective action plan that is developed by the county and approved by the SEC's Audit Division.

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Summary of Results

For the November 2022 General Election, 52% of Williamsburg County's ballot reconciliation worksheets were completed, and 84% were reconciled. Of the 48% of Williamsburg County's worksheets that were partially completed, this was likely due to the lack of a requirement from the State Election Commission (SEC) to fill every field, even if zero. For the few worksheets that were unreconciled, continued use of a hands-on ballot reconciliation exercise during poll clerk training and minor adjustments to its worksheet review process will likely improve the reconciliation of these worksheets. Adequately completing and reconciling the ballot reconciliation worksheets for each polling location may give greater assurance that the results include all valid ballots cast.

Background

As defined by the U.S. Election Assistance Commission, ballot reconciliation is the method in which election officials keep track of each ballot that has been printed or issued to a voter. Tracking the number of ballots printed, used, and unused during an election cycle ensures election officials have accounted for every ballot created and the election results include every valid ballot cast.

In South Carolina, printed paper ballots were not common until the state's current voting equipment was implemented in all 46 counties in 2020. Prior to then, the state used a direct recording electronic, or DRE, as part of its voting system. A DRE is a vote capture device, in which ballots are displayed, selections are made, and results are stored all via electronic format. The exceptions to this were the ballots printed for voters whose right to vote had been challenged at the precinct or who had moved but were still allowed to vote and the printed ballots used in emergency situations. Since these ballots were the only ballots in paper form, these were the only ballots that could be accounted for at the time.

South Carolina's transition in February 2020 to a paper-based voting system, with 100% printed paper ballots, significantly altered the process of accounting for ballots. In preparation for the change to this new system, the SEC developed a ballot reconciliation worksheet in September 2019 to account for and reconcile ballots supplied, used, not used, and lost as well as the number of voters who voted. Over the last five years, there have been minor updates to the worksheet, but it remains generally the same as the September 2019 version. Figure 1 below is an image of the ballot reconciliation worksheet used during the 2022 November General Election. It is important to note that a description of the worksheet and the terms used within are included in the analysis that follows.

Figure 1: S.C. State Election Commission's Election Day Ballot Reconciliation Worksheet Precinct _____ Date ___ County_ Ballots Supplied A Ballot Cards (Completed by County Office) Hand-Marked Paper Ballots (Completed by County Office) (Emergency/Provisional + Failsafe Provisional) C | Additional Ballot Cards Additional Hand-Marked Paper Ballots (Emergency/Provisional + Failsafe Provisional) Total 1 **Ballots Used** Ballots Scanned (Ballot Cards and Emergency Ballots) (Number displayed on the Scanner/DS200) F | Provisional Ballots (Hand-Marked Paper Ballots/Envelopes) G | Spoiled Ballots (Ballot Cards + Hand-Marked Paper Ballots Total 2 Ballots Not Used H Ballot Cards Hand-Marked Paper Ballots (Emergency/Provisional + Failsafe Provisional) Total 3 Voters Checked In Electronic Poll Book (EPB) Paper Poll List (Include Provisionals NOT entered in the EPB) (DO NOT Include Curbside Poll List) Total 4 Total 2 + Total 3 (Should equal Total 1) Total 4 + G =(Should equal Total 2) Explain any discrepancies: Are you returning any Emergency ballots that have not been scanned? Yes \Box No \Box (Do NOT include Provisional or Failsafe Provisional ballots) SEC FRM 1150-202208 very vote matters every vote counts.

Source: S.C. State Election Commission

State Law and SEC Requirements

While state law only requires ballot reconciliation for election day, the SEC's standardized operating procedures mandate this process for absentee and early voting as well. However, the scope of our audit was limited to election day ballot reconciliation, specifically for the 2022 November General Election. Therefore, the following sections provide an overview of the legal requirements for ballot reconciliation and the SEC's ballot reconciliation worksheet as they pertain to election day.

Overview

S.C. Code §7-13-1150 requires poll clerks—the lead poll managers—to account for all ballots delivered to them and return the number of ballots supplied, spoiled—ballots that were defaced or marked in error—unused, voted, and lost, if any. S.C. Code §7-13-1410 requires poll managers to count the number of individuals who voted as well as unused and spoiled ballots. Between the two sections of the law, a poll clerk must account for ballots supplied, ballots used—including spoiled and lost ballots—ballots unused, and voters who voted. This accounting of ballots is also referred to as ballot reconciliation.

By Voting Type and Election Type

In the abovementioned sections of state law, the use of the terms poll clerk and precinct suggest that ballot reconciliation is performed by a clerk at a precinct, which only occurs on election day. As for election type, Title 7 of the S.C. Code of Laws applies to all types of elections—primary, general, special, and runoff. As such, ballot reconciliation is required to be performed for all types of elections. Because these worksheets are intended to ensure all valid ballots in an election have been cast, they are to be completed prior to a county's certification—a statement by the county's board of canvassers that election results are a true and accurate accounting of all votes cast in a particular election.

Overview of the Ballot Reconciliation Worksheet

The SEC's ballot reconciliation worksheet is intended to be used by poll clerks to document, by precinct, the total ballots supplied, used, unused, and voters who voted. This worksheet accounts for these required components and contains two formulas, which are meant to ensure the appropriate values reconcile with each other. The following describes each section of the worksheet and the terms used.

Ballot Reconciliation Worksheet Top Portion

The top three-fourths of the worksheet contains 11 rows labeled A–K to record ballots supplied, used, and not used and voters checked in. Note, the worksheet accounts for voters who voted in the section "Voters Checked In," as only voters who voted are checked in at a polling location. Specifically, rows A–K include the following:

Row	ACCOUNTS FOR	INCLUDES
A	Ballots Supplied	Ballot Cards
В		Hand-Marked Paper Ballots
C		Additional Ballot Cards
D		Additional Hand-Marked Paper Ballots
Е	Ballots Used	Ballots Scanned
F		Provisional Ballots
G		Spoiled Ballots
Н	Ballots Not Used	Ballot Cards
I	Danois Noi Used	Hand-Marked Paper Ballots
J	Voters Checked In	Electronic Pollbook
K	voters checked in	Paper Poll List

Rows A–B are completed by county office staff, and rows C–K are completed by the poll clerk after the polls close. The terms used in the worksheet and referenced in the table above are defined below.

BALLOT CARD

The paper cardstock provided to a voter for the purpose of recording his vote selections using a ballot-marking device (definition below).

BALLOT-MARKING DEVICE

A piece of voting equipment that allows a voter to electronically select valid contest options and then produces a human-readable paper ballot. Ballots are not cast on this device.

HAND-MARKED PAPER BALLOT

A paper ballot marked by hand by a voter using a blue or black pen. A hand-marked paper ballot is used at the polling location for emergency voting, via an emergency ballot, and provisional voting, via a provisional or failsafe provisional ballot (definitions below).

EMERGENCY BALLOT

A hand-marked paper ballot used in the event the ballot-marking device is inoperable or otherwise unavailable. Generally, these ballots are cast at the polling location.

PROVISIONAL BALLOT

A hand-marked paper ballot used when a voter's eligibility to vote is challenged, which may occur, for instance, if he has already received a ballot in the mail but insists on voting at a polling location.

FAILSAFE PROVISIONAL BALLOT

A hand-marked paper ballot used when a voter has moved from one precinct to another within the same county and failed to update his address or has moved from one South Carolina county to another within 30 days of the election.

Provisional and failsafe provisional ballots are not counted on election day. Instead, they are stored in individual sealed envelopes and kept separate from ballots that have been cast; these are the envelopes referred to in row F on the worksheet. After the polls close but prior to certification, the voter's eligibility is reviewed, and a determination is made to either accept or reject these ballots based on this review by the county board of canvassers. Accepted ballots are then counted.

SCANNER/DS200

A piece of voting equipment used to read the voter selections from a ballot card or a hand-marked paper ballot. Ballots are cast on this device.

SPOILED BALLOT

A ballot that has been defaced or marked in error. For example, a voter may make a selection by mistake and then return the ballot to a poll clerk for a second ballot. The term "spoiled" is then written on the back of the ballot and retained for records. State law also refers to a spoiled ballot as a soiled, marred, and defaced ballot.

ELECTRONIC POLLBOOK

A piece of election equipment in the form of a tablet that contains the electronic version of the voter registration list, which is used to determine whether a person is eligible to vote in an election and in the precinct. These pollbooks also have the ability to capture a voter's signature, which is evidence that a voter took the voter's oath. Ballots are not cast on this device.

PAPER POLL LIST

A form containing the voter's oath and signatures of voters who have taken the voter's oath. Paper poll lists are used when the electronic pollbooks are not available or when voters must be checked in manually.

Ballot Reconciliation Worksheet Bottom Portion

The bottom one-fourth of the worksheet contains the reconciliation portion, which is also to be completed by the poll clerk. Line 1, as follows, is intended to reconcile the number of used and unused ballots with the total ballots supplied.

Line 1:
$$\frac{\text{Total 2}}{\text{(Ballots Used)}} + \frac{\text{Total 3}}{\text{(Ballots Not Used)}} = \frac{\text{Total 1}}{\text{(Ballots Supplied)}}$$

Line 2 below is intended to reconcile the number of voters checked in with the number of ballots used.

Beneath the reconciliation formulas, there is a space to address any issues, including ballots that were lost or unscanned.

Worksheet Color Coding

For ease of completion, ballot reconciliation worksheets are meant to be printed in color. Four different colors are used for Totals 2 through 4 as well as for spoiled ballots:

Color	Corresponds to		
None	Total 1	Ballots Supplied	
Yellow	Total 2	Ballots Used	
Blue	Total 3	Ballot Not Used	
Orange	Total 4	Voters Checked In	
Green	Row G	Spoiled Ballots	

Each color at the top of the worksheet has a corresponding color at the bottom, where reconciliation is performed. These colors are meant to assist the user in transferring the data from the top to the correct field at the bottom. It is important to note the color yellow for Total 2 and the color orange for Total 4 can often appear similar in appearance when printed.

Sample and Results

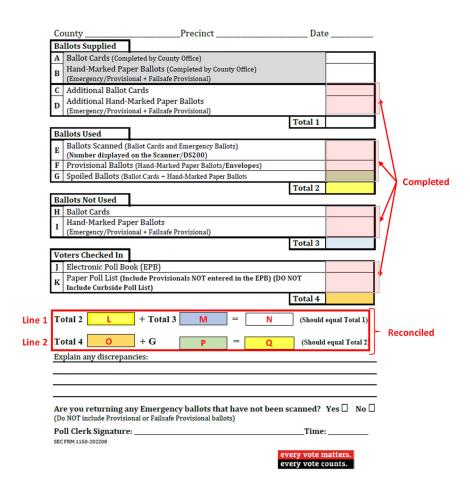
We reviewed a sample of ballot reconciliation worksheets from the November 2022 General Election for Williamsburg County to determine if they were adequately completed and reconciled. For this election, Williamsburg County completed their ballot reconciliation worksheets by precinct and all worksheets were available for review. Per S.C. Code §7-13-1150, ballot reconciliation worksheets are to be completed by precinct. However, since counties, at times, consolidate multiple precincts into a single polling location, we conducted our analysis by polling location.

For the November 2022 General Election, Williamsburg County had 28 polling locations. The sample included 25 of 28 polling locations, and the results were calculated at a 99% confidence level ± 10 percentage points. Therefore, these results can be generalized about all Williamsburg polling locations during the 2022 General Election.

For this review, the term "completed" meant rows C–K contained values. If a field in rows C–K was blank, zero was assumed unless zeroes were used elsewhere on the worksheet. The total boxes for each section (Total 1, Total 2, Total 3, and Total 4) were not included within the definition of completed, as they were a separate method of counting ballots and voters to what was presented in rows C–K. Additionally, the term "reconciled" meant the addition in Line 1 and the resulting value in N equaled the value in Total 1 (Total Ballots Supplied), and the addition in Line 2 and the resulting value in Q equaled the value in Total 2 (Total Ballots Used).

Figure 2 below provides a diagram of what was considered completed and reconciled on the worksheet. Note, information in red was added to the diagram to distinguish otherwise unidentified fields and sections of the worksheet.

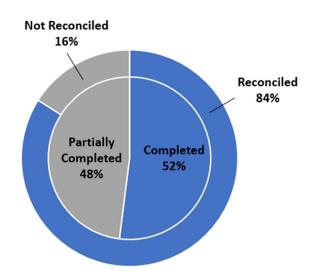
Figure 2: Worksheet Diagram for the Definition of Completed and Reconciled



Source: S.C. State Election Commission

For Williamsburg County, ballot reconciliation worksheets for 52% (13/25) of polling locations were completed, while 48% (12/25) were partially completed. Additionally, 84% (21/25) of the worksheets were reconciled. Figure 3 below provides a breakdown of the completion and reconciliation status of these sheets.

Figure 3: Overall Completion and Reconciliation Status of the Worksheets



Source: Analysis of Williamsburg County's Ballot Reconciliation Worksheets, 2022 General Election

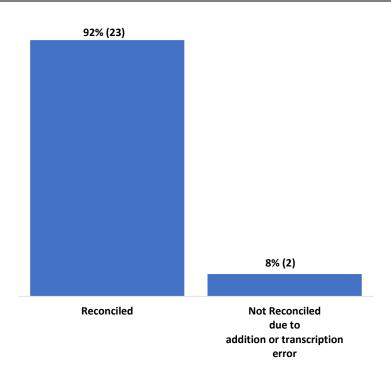
Completion of the Worksheets

For all 12 of the worksheets considered partially complete, 1 or more fields were left blank, but other fields on the same worksheet contained zeros. The most common fields left blank were C (Additional Ballot Cards) and D (Additional Hand-Marked Paper Ballots). If the user had filled in zeroes for these rows, then 100% (25/25) of the worksheets would have been completed. The SEC's instructions for the worksheet do not require a user to fill all fields. However, as a third-party reviewer, it was difficult to discern if an empty field was an oversight or intentional. Requiring a value for all fields on the worksheet will likely improve clarity to all users. In December 2024, a recommendation was made to the SEC to require a value, even if zero, be written in each of the worksheet's fields.

Reconciliation of Line 1

As for reconciliation, 92% (23/25) of the worksheets reconciled in Line 1. The remaining 8% (2/25) of the worksheets were not considered reconciled due to incorrect addition in Line 1. Figure 4 below provides a breakdown of Line 1.

Figure 4: Reconciliation Status of Line 1



Source: Analysis of Williamsburg County's Ballot Reconciliation Worksheets, 2022 General Election

For the first worksheet with an error in Line 1, the issue appears to be transcription related. Instead of transcribing Total 2 (Total Ballots Used) to Line 1, the user transcribed row H (Ballot Cards Not Used), which caused the addition in Line 1 to be incorrect despite having the correct total for Line 1. If Total 2 had been transcribed accurately to Line 1, the addition would have been correct, and the line would have reconciled.

Per a county election official, Williamsburg conducts a hands-on exercise in poll clerk training. Continued hands-on poll clerk training that draws attention to the worksheet's color coding—a feature on the worksheet intended to assist with transcription of values—may resolve this type of error.

Additionally, a county election official stated, as part of its election night processes, staff review ballot reconciliation worksheets with the poll clerks to ensure there are no issues and ask questions if errors are present. The staff also re-review the worksheets the following day and compare them against the results from the voting equipment and electronic pollbooks from election night. While these reviews were evident on some worksheets, not all worksheets had been appropriately adjusted. Ensuring all worksheets are edited with the necessary corrections during review may fix simple errors, such as transcription.

For the remaining worksheet with an addition error in Line 1, if the line had been added according to the numbers present, then the sum of Line 1 would have been two ballots greater than Total 1. This error is likely the

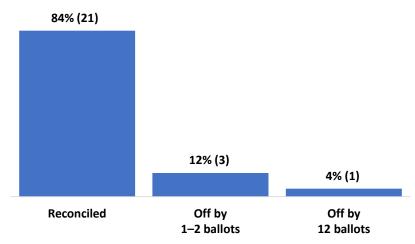
result of the ballot packaging process, which weighs rather than counts the ballots, and thus, the packs of ballots could be off by $\pm 2\%$. For instance, a package of 250 could be over or under by as many as 5 ballot cards. If county staff and poll clerks count the ballot packs and not the individual ballot cards, the values in rows A–D could be incorrect and therefore cause Total 1 (Ballots Supplied) to be incorrect. Thus, this worksheet most likely had an incorrect Total 1 to start with, which caused Line 1 to not reconcile.

According to a Williamsburg County election official, ballot cards are individually counted before being sent out to the polling locations and clerks are trained to recount the ballots to ensure Totals A and B are correct on their ballot reconciliation worksheets. Continuing to count the individual ballot cards, by both office staff and poll clerks, will likely minimize differences between the actual and stated number of ballots supplied.

Reconciliation of Line 2

Additionally, 84% (21/25) of the worksheets reconciled in Line 2, while the remaining 16% (4/25) were off by no more than 12 ballots. Figure 5 below provide a breakdown of Line 2.

Figure 5: Reconciliation Status of Line 2



Source: Analysis of Williamsburg County's Ballot Reconciliation Worksheets, 2022 General Election

Two worksheets were off by one ballot in Line 2. For the first, the issue appears to be a data entry error. According to the explanation provided at the bottom of the worksheet, there was an issue with scanning a voter's ballot card. As a solution, the poll clerk administered the voter a provisional ballot. In a situation such as this, the original ballot is spoiled to prevent a voter from being issued two ballots. The original ballot is then counted as a spoiled ballot in row G (Spoiled Ballots). However, on this worksheet, no ballots were counted in row G. Thus, if the original ballot had been marked as spoiled, then row G would have been correctly counted in Line 2, and, therefore, Line 2 would have reconciled. As stated

above, continued hands-on training and corrective edits by county staff when errors are identified will likely resolve these issues.

For the other worksheet off by one ballot in Line 2, there was one more voter checked in than ballots scanned. Similarly, for the worksheet that was off by two ballots in Line 2, there were two more voters checked in than ballots scanned. However, not enough information was available on either worksheet to determine the cause of the issue. Poll clerk training on how to fully document reconciliation issues will likely prevent them from being unresolvable.

For the worksheet that was off by 12 ballots in Line 2, the issue was an addition error. Total 4 (Total Voters Checked In) and G (Spoiled Ballots) were added together incorrectly, which caused the line to be off by 12 ballots from Total 2. If the line had been added according to the numbers written on the line, then the correct total would have been achieved, and the line would have reconciled. As stated previously, making corrective edits when errors are noted during the county's worksheet review process will likely resolve this issue.

While Williamsburg County's reconciliation issues were minor, adequately completing and reconciling the ballot reconciliation worksheets for each polling location may give greater assurance that the results include all valid ballots cast.

Recommendations

- The Williamsburg County Voter Registration and Elections Office, during its hands-on training exercise, should place emphasis on the color coding of the worksheet for transcription purposes and how to properly document errors in the explanation section at the bottom of the worksheet.
- 2. The Williamsburg County Voter Registration and Elections Office should, during its worksheet review process, make corrective edits based on the election documentation (e.g., results from the voting equipment) to the ballot reconciliation worksheets, as needed.

Appendix A: Objective, Scope, and Methodology

This report provides the results of our compliance audit of the Williamsburg County Voter Registration and Elections Office and its use of the ballot reconciliation worksheet. We conducted this audit under the provision of S.C. Code §7-3-20(D)(3). The review period for the audit was for the November 2022 General Election, and the objective was to determine whether precinct ballot reconciliation worksheets from this election were adequately completed and reconciled. To conduct this audit, we used a variety of sources of evidence, including:

- Federal and state laws.
- S.C. State Election Commission (SEC) policies and procedures.
- SEC training materials.
- Interviews with and surveys of county election officials.
- Information from South Carolina and other state agencies as well as the U.S. Election Assistance Commission.
- Contracts and information from Election Systems & Software and its vendor Printelect.
- Ballot reconciliation worksheets.

Criteria used to evaluate compliance was based on federal and state laws and agency policies, procedures, and training materials. We reviewed internal controls in several areas, including SEC policies and procedures; county policies, procedures, and practices; and agency training. Our findings are detailed in this report.

Appendix B: Williamsburg	County Comments
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No comments.